



Required



SEND POS: orders@thesilvaway.com

Embroidery Pricing June 2025

Customer Service Email: silvacustomerservice@outlook.com

Art Email: production@thesilvaway.com

	Embroidery Contract Price list							
	Quantity							
	1-11	12-23	24-47	48-71	72-199	200-499	500-999	1000+
Price per 1000 Stitches	1.50* _{or}	1.00	.85	.80	.75	.70	.65	.55
Minimum Per Piece	\$65.00 <small>Minimum Order</small>	6.00	5.25	4.00	3.75	3.50	3.25	2.75

*whichever greater

NOTE: Caps and Garments may not be combined for Quantity Pricing

Timelines

Standard: Standard timelines 10-14 days from proof approval, in-house thread only.

Rush Service: Rush options are not always available, **please call prior to ordering**. Pricing for all Rush jobs is a minimum of + 50% up-charge. Exact thread or PMS color match will increase both Rush and Standard service production timelines.

Digitizing Services

Standard Digitizing: \$10/per 1000 stitches-Estimates available. Actual stitch count will **ONLY** be known upon digitizing, may vary (+/- 10%) from estimate. Allow 48 hours for digitizing.

Customer supplied Digitizing: Customer supplied digitized files in .dst format only. Any adjustments to supplied digitizing, will incur a handling fee of \$20, Silva Screenprinting will not be responsible for quality issues due to customer supplied digitizing.

Name Drops: Personalization: Single name/Number - \$9.00 each, Double name/Double Digit # - \$12.00 each
Left Chest or sleeve sized, small name/number only, no full front/full back options

Additional Charges:

Pre-Production Sew-out: Digital Option, No charge. Actual option \$40.00/ per logo

Puff* or Special effect thread (not included Fire Resistant): + \$.55/per 1000 stitches. *Puff Embroidery not available on all materials, please consult Silva Screenprinting prior to submitting puff embroidery jobs.

Fire-Resistant: Please quote, starting at +\$7.00/per piece, based on stitch count and thread coverage/usage

Bags, Blankets, Difficult access: +\$.75/per piece

Heavy Jackets (Carhartt), Leather, Leather-like or Difficult Fabric: +50% per item, all must be quoted/tested prior to production, not all materials can be embroidered.

Thread Color Change (Same design only): 1st change, no charge. Any additional changes: \$15/per change

Post Production:

Poly-bagging, requires Retail fold: \$.60 each

Retail or Hand Fold: \$.40/each

Ticket or Hang-tag: \$.50/each

Inserts, Note cards or Add-ins: \$.20/each

Drop Shipping, per location: \$6.35 per location

Custom Packaging/Boxing: Billed by Hour+ Materials

Terms and Conditions:

We use Maderia Rayon and Poly threads depending on the job and material, we currently have 40 basic colors in stock. **If you require an exact thread color, please check with Silva Screenprinting prior to placing your order. Some thread colors and styles are special order only, which will require longer processing times.** A 3% damage rate is allowed for any items damaged during production, if exact numbers are needed please provide 3% overage. Customer supplied merchandise is assumed correct for color, size and style. Garment check-in service is available for a fee. Customer is responsible for all approved artwork and is aware that actual thread colors may appear differently on computer screens. Customer is responsible to check thread color cards for color reference. Customer also understands that artwork sizing on proof should be measured by actual dimension and not visual representation.



The Silva Way (formerly Silva Screenprinting) Client Policies and Procedures Overview

At The Silva Way, we're committed to providing exceptional contract decoration services rooted in transparency, reliability, and care. These guidelines help us ensure a smooth, consistent experience for every partner we serve.

1. Misprint Allowance

We maintain a misprint/mis-sew ratio of 3% per print or embroidery location. If your order requires exact quantities, we require you to supply extra blanks at the time of order. Keep in mind this is manufacturing and some spoilage is expected.

2. Spoilage & Credits

In the event of a misprint or defect within the 3% threshold, we will credit the decoration costs only. If spoilage exceeds 3%, credits or refunds or replacements will be issued accordingly.

3. Artwork Requirements

We accept both vector files (.AI, .EPS, .PDF) and high-resolution raster files (such as .PSD or .TIFF) as long as they are correctly sized and meet print resolution requirements. If you're unsure whether your file is ready for production, we're happy to review it in advance.

4. Garment Check-In

We do not require supplied garments be sorted. However, we do require order confirmations from your vendor that clearly list style numbers, colors, and sizes. This helps us confirm inventory accuracy and avoid delays.

5. Turnaround Times (*may vary seasonally*)

Screen Printing: 7–10 business days

Embroidery: 10–15 business days

Turnaround timelines begin upon receipt of both approved art proofs and all garments. Please note these are general estimates and may vary seasonally or based on pre-booked, sold capacity. We do not charge rush fees, but we encourage early planning for time-sensitive orders. Rush services are only available for Screenprinting orders.

6. Shipping

Shipping delays caused by carriers are outside of our control. We recommend building in a buffer period for delivery, especially during high-volume seasons or weather-related disruptions. We are not responsible for shipping delays once an order leaves our facility. Please contact your shipping provider.

7. Cancellations

If an order is canceled after production started, cancellation fees may apply to cover work already performed.

8. Customer-Supplied Garments

As a contract decorator, most garments we work with are customer-supplied. While we take every precaution, we cannot guarantee that all garments are compatible with your desired decoration method. In some cases, specific fabrics, finishes, or treatments may limit or compromise print or embroidery results. These garments will be decorated at the customer's sole risk if production proceeds despite pre-decoration noted concerns.

9. Quality Guarantee

We take tremendous pride in the quality of our work, and we back it up. While no operation is immune to occasional errors, our response is what sets us apart. If you encounter an issue, **please notify us within 5 business days of receipt of your order.**

Mistakes happen, we simply ask for the opportunity to make them right. Our team will act quickly, professionally, and above industry standards to assess and resolve the situation.

We aim to be judged not just by our output, but by our commitment to service and solutions.